

Otter Springs Park & Campground Refund Policy

Weekly Rental: No refund will be given for early departure after the 5th day of stay.

Monthly Rental: No refund will be given for early departure after the 18th day of stay.

Daily rental rates cannot be applied or upgraded to weekly or monthly rates, nor can weekly rates be applied or upgraded to monthly rates.

Facility and Cabin Deposits:

- Cancellation must be made 14 days prior to date of function or arrival for full refund. No refund will be given for less than 14 days notice.
- Campsite payments may be refunded if cancelled within 48 hours of reservation.
- No refunds will be given due to inclement weather. However, you may reschedule based on availability.

Refunds should be requested at the park office, presenting original receipt. Approved refunds will be mailed in the form of a check; please allow 6 weeks for processing and delivery. No refunds will be issued from the Otter Springs Park & Campground's office.